

FAQ software

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TUBULAR
EXCHANGER
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ASSOCIATION

TEMA

Frequently Asked Questions about TEMA Software

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What is new in the Tenth Edition Software?

The Fixed Tubesheet and Flow Induced Vibration software programs are the same as the Ninth Edition.

The Flexible Shell Element (FSE) software is new for the 10th Edition.

How do I get the FSE Software?

After you purchase a license from TEMA, Paulin will provide download instructions.

What are the hardware and software requirements to run the FSE Software?

For good performance we recommend something equal to or better than:

Intel Core i3-2100 3.1GHz

12GB DDR3

250GB HDD

Windows 7 Professional

I already have the Eighth edition Software - is there an upgrade?

The Ninth/Tenth Edition software is a completely new product, and no upgrade is available.

I have a problem with the Ninth/Tenth Edition FTS/FIV Software

Note to International users: You must change the Windows Number Format to use the correct Decimal Symbol while using the software. In Windows 10 this is in Control Panel / Clock, Language, and Region: Region : change date, time, or number formats / Additional Settings. Change the decimal symbol to . instead of , (this change must be applied before running the TEMA software). You may find it necessary to change the digit grouping to eliminate commas as well.

For other issues and for issues with FSE software, please use the contact information in the instructions that came with the software.

